

2020 Communications Trust ACE Aotearoa Alzheimers NZ Auckland District Kidney Society Inc Auckland Women's Centre Inc Barnardos New Zealand Birthright NZ Bishop's Action Foundation CARE Waitakere CCS Disability Action Cancer Society of NZ Care & Craft Centres of NZ ChangeMakers Refugee Forum Christchurch Budget Service Christchurch Home & Family Society Christian Care Budget Service Community Housing Aotearoa Community Waikato Community Waitakere Coromandel Independent Living Trust Counselling & Education Centre DPA (New Zealand) Inc Dannevirke Family Services Inc Deaf Aotearoa New Zealand Diabetes NZ Inc Disability Information & Equipment Centre—Kapiti Early Start Project Ltd Earthlink Incorporated English Language Partners New Zealand Federation of NZ Ostomy Societies Federation of WEAs Funding Information Service Inc Higher Ground Drug Rehabilitation Trust Hohepa Homes Trust Board Home & Family Counselling Inc Hutt Council of Social Services Trust Hutt Rape Counselling Network IHC National Office Inner City Women's Group Jigsaw Whanganui Kites La Leche League New Zealand Literacy Aotearoa Lower Hutt Women's Centre Man Alive Charitable Trust Mangere East Family Service Centre Methodist Social Service Centre Mokoia Community Association Inc NZ AIDS Foundation NZ Aotearoa Adolescent Health & Development (NZAHD) NZ Association of Citizens Advice Bureaux NZ Council of Victim Support Groups Inc NZ Family & Foster Care Federation NZ Family Planning Association Inc NZ Federation of Vocational & Support Services NZ Federation of Family Budgeting Services NZ Playcentre Federation NZ Prisoners Aid & Rehabilitation Societies NZ Red Cross NZ Riding for the Disabled Association Inc Napier Pilot City Trust National Network of Stopping Violence Services

Our Members & Executive



Tony Mayow
President
COMMUNITY
WAITAKERE

Cheryll Martin
Vice President
VOLUNTEERING
AUCKLAND

Gavin Hampton
Treasurer
VOLUNTEERING
CANTERBURY



Michael Bancroft
ORDER of St. JOHN

Christine Cook
ENGLISH
LANGUAGE
PARTNERS NZ

Peter Gerrie
BARNARDOS

Ann Hodson
CANCER SOCIETY



Lynn McKenzie
PLUNKET

Ric Odom
YMCA
NEW ZEALAND

Stacia Smith
NEW PLYMOUTH
BUDGET ADVISORY
SERVICES

Moira Underdown
RELATIONSHIP
SERVICES

Our Staff



Tina Reid
EXECUTIVE
DIRECTOR

David Barrow
COMMUNICATIONS
& PROJECT
DEVELOPMENT

Logan McMillan
COMMUNITY
ENTERPRISE &
PROJECT
DEVELOPMENT

Michael Woodcock
FUNDING &
PROJECT
DEVELOPMENT
(till May)

Amy Leask
ADMINISTRATION

Sybil Gregson
VOLUNTEER

Catherine Cotter
COMMUNITY
CENTRAL
(till June)

National Collective of Rape Crisis & Related Groups National Foundation of the Deaf National Heart Foundation of NZ New Plymouth Budget Advisory Service North Shore Community Health Network North Shore Playcentre Association Order of St. John PIASS Trust Paediatric Society of NZ Parent & Family Resource Centre Inc Parent Help Wellington Parent to Parent New Zealand Inc Parentline Manawatu Inc Parents Centres NZ Parkinsons New Zealand Paul Hunter Centre Inc Platform Inc Post Polio Support Society NZ Inc Prison Fellowship NZ REAP Aotearoa NZ Rape Crisis Dunedin Rauawaawa Kaumatua Charitable Trust Refugee Services Relationship Services Whakawhanaungatanga Rowley Resource Centre Royal New Zealand Plunket Society Rural Women New Zealand Safer Homes in NZ Everyday (SHINE) Samaritans of Wellington Inc Sexual Abuse Support & Healing (SASH) Sisters of Mercy Wiri Skylight Society of St. Vincent de Paul (National Council NZ) Southland Community House SPELD NZ Stroke Foundation of NZ Inc Taupo Budget Advisory Service Inc Te Ora Hou Aotearoa Te Whare Akonga—Open Learning Centre Manawatu Time Out Tai Whakanga (Friends Who Care) United Way NZ Uniting Congregation of Aotearoa NZ Vincent's Art Workshop Volunteer Wellington Volunteer Western Bay of Plenty Volunteering Auckland Trust Volunteering Canterbury Volunteering Mid & South Canterbury Volunteering New Zealand Volunteering Otago Volunteering Waikato Waitakere Community Law Service Wanganui Women's Network Wellington Community Law Centre Wellington Rape Crisis Wellington Refugees As Survivors Trust Wellington Region Kidney Society Wellington Sexual Abuse HELP Foundation Wesley Community Action Whanganui Volunteer Centre Women's Centre Inc YMCA New Zealand YWCA of Aotearoa NZ

Our supporters & funders

Thanks to the following agencies for financial support:



Special thanks for support from:

- ▶ Sybil Gregson for office support work
- ▶ Ros Coote and Helen Coffey for assistance with CommunityCentral
- ▶ Nicola Shirlaw as Editor of Law Scene and Professor Bill Atkin of Victoria University's Faculty of Law as legal advisor
- ▶ Brian Cunningham, our honorary solicitor from Tripe Matthews & Feist
- ▶ Century City Ltd for support with accommodation
- ▶ Friends of the Federation
- ▶ Microsoft NZ, Remarkit Solutions and Connecting Up Australia
- ▶ All those who gave generously of their time with:
 - Developing & managing CommunityCentral
 - ComVoices and the team at Ideas Shop
 - Workplace Wellbeing Project
 - Keeping it Legal
 - Collaborative Voices

Our Mission and Values

- ▶ **Our Vision**—A strong voluntary sector for a thriving, equitable society.
- ▶ **Our Mission**—To inform, inspire and advocate for voluntary welfare in Aotearoa New Zealand.
- ▶ **Guiding Principles:**
 - Developing trusting, constructive relationships and collaboration.
 - Being proactive and innovative in our work and activities.
 - Acting inclusively and relating to Māori as Tangata Whenua of this land.
 - Modelling good practice.
 - Operating from an ethical and social justice perspective.
- ▶ **Supporting Values**—Culture of leadership, Partnering, Innovation, Teamwork, Excellence.

New Zealand Federation of Voluntary Welfare Organisations Inc (NZFVWO)

Charities Registration No. CC11170

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Honorary Solicitor
Brian Cunningham

New Zealand Federation of
Voluntary Welfare Organisations

Annual Report 2009—2010

New Zealand Federation of
Voluntary Welfare Organisations

To inform, inspire and advocate

From our President—Tony Mayow

Nibbling away at the edges of reality...

Preparing my Annual Report this year, I asked members of the Federation's Executive Committee for their thoughts on the work we do as the group at the governance end of NZFVVO.

My pick for the low fat-no palm oil-chocolate fish for best answer goes to Moira Underdown, the Christchurch Manager of Relationship Services. She's given me the perfect report title and descriptor for the year to my mind. We really do nibble away at the edges of reality. We do a lot of

our work around what is possible, rather than what exists, thinking how current reality can be transformed by the work of the Federation and our partners.

Stacia Smith, of New Plymouth Budget Advisory Services, talks about transforming I into we—how she came onto the Committee focused on the benefits her service could get from her participation. Now, it's about we, how their experience contributes to the wellbeing of the sector: "my service still benefits, but now it is a two-way process."

Cheryll Martin, NZFVVO Vice President, and General Manager at Volunteering Auckland, sees mutual benefit too, in building a strong, well-resourced and connected sector. They recognise the reality that we can't do everything we need to alone, "so we align with organisations proactive in this at a national level". Meanwhile—like us all—Cheryll gets a training ground in governance good practice: "I often utilise what I've learned in good governance to improve, educate and inform other governing bodies—including our own—with examples of good practice."

These few examples sum up for me the value of the Federation, and the emphasis we've constantly put on collaboration, building ever stronger links within the sector—and increasingly across sectors—based on a firm set of values and a vision that many can share. We're indeed not alone.

It's again been a challenging year, one which included the added positive challenge of Tina's long service leave. We complete it in good financial heart though, with a new Strategic Plan, a breakthrough in new models of operation, and deepening commitment to working even more closely with our partners—particularly those at national umbrella level. Our relationships with central government are always challenging, demanding honesty, integrity, consistency and clarity around what we stand for.

We're so fortunate that in Tina and her team we have such wonderful management and staff—again they have come through with great creativity and vigour.

I'm proud to lead a united and strong Executive Committee. My thanks go particularly to Gavin Hampton, our seasonally hirsute Treasurer, and our congratulations to Lynn McKenzie, for her elevation to President-Elect, of Zonta International. Ric Odom and Christine Cook are thankfully also staying on.

We farewell and give thanks to long-standing members Peter Gerrie—of great marketing and management wisdom, Ann Hodson—a powerhouse on volunteering issues, and to Michael Bancroft, also from the volunteering coal face.

Finally, I ended last year's report with "Now, if only we could sort out our name..." Well, guess what? We're nearly there! So, how's that for nibbling away at current reality!

From our Executive Director—Tina Reid

Making connections and links...

Our work as an umbrella group is about making connections and links between community organisations.

It's been another strong year for maintaining a very wide and diverse range of work, and the focus has especially been on—

- ▶ **Developing a new interactive website**
We were aware that our variety of projects and publications provided a continual source of information and opinion about the sector, which was not easily within reach. So, we've designed a much more integrated website, with a blog featuring a continuous stream of material from our three different regular newsletters, with the capacity for others to add comments and participate in online discussions.
- ▶ **Continuing strong and innovative relationships**
Building on our membership base we extend our relationships out to thousands of organisations every year through a variety of projects and partnerships. This year we've grown an effective and lively network of sector communicators—Comm2Comms—which meets monthly in Wellington. We have recently extended this opportunity into Auckland.
- ▶ **Managing the development of TechSoup New Zealand**
To ensure it reached as many community organisations as possible, and to extend the range of products and opportunities. It's been another very successful year with a further 750 organisations registering, and 540 of them receiving software donations. Over two years, a total of \$7.5 million worth of software has been donated by Microsoft.
- ▶ **Engagement with Government**
We've had significant input this year into two major initiatives of this government - as part of a Steering Group for the Community Government National Forum in November, and again for the first four months of this year we were part of an Advisory Group to the Minister of Social Development on planning for social services' funding in the Budget.

These well reflect the three associated roles of information, capacity-strengthening and advocacy that we identify as the core of our role in the community sector.

Our small staff team has been continuously busy and over the last year has risen to respond to significant change as well as significant achievements.

We've also greatly appreciated support from two interns who brought senior project management and online communications experience to CommunityCentral from the State Services Commission and Department of Internal Affairs.

I took four months long service leave—this gave both me and the organisation a break and a chance to do things differently. And it was successful for all concerned.

We farewellled Michael Woodcock after four years' service, and welcomed Logan McMillan—who is based in Auckland—to continue developing our relationships and links from there.

All this is possible because of considerable support from members, funders and our Executive Committee. I have especially appreciated significant leadership from our Executive in developing our new strategic plan and tackling the challenge to change our name.

Partnerships & projects

Working with others we can achieve more than we do as single umbrella group.

Partnership with a range of other agencies is the basis of six key, collaborative projects providing support and resources to strengthen capacity in community & voluntary organisations.



Partnership with ConnectingUp Australia and TechSoup Global.

- ▶ In two years, 1700 organisations have registered on the programme and 750 received donations from Microsoft to a value of \$7.5 million.



Partnership with NZ Council of Social Services.

- ▶ Monthly radio interviews throughout the year about key topics for the sector - broadcast on 11 access stations across the country and available on the internet worldwide.



Partnership with 19 national organisations and contract with Ideas Shop.

- ▶ Our fourth very active year promoting the value and role of the sector through daily news alerts, Parliamentary breakfasts, meetings with politicians and media releases & material.



keepingitlegal.net.nz

Partnership with Office of the Community & Voluntary sector

- ▶ We have updated content and maintained the website which provides key information about managing legal responsibilities for community & voluntary organisations.



Partnership with NZ Council of Social Services, Volunteering NZ, ANGOA (Association of Non-Governmental Organisations of Aotearoa), SHORE (Centre for Social and Health Outcomes Research and Evaluation).

- ▶ First full year of operation of interactive website for community organisations.
- ▶ We presented at 17 regional workshops.
- ▶ Two senior Government IT project staff worked for us as interns to manage the project.



Partnerships with NZ Council of Social Services, Community Waikato, Service & Food Workers' Union.

- ▶ We presented at 9 of the 20 workshops run during the year.
- ▶ 1000 copies of Mana Mahi were distributed and another 1000 copies were printed.

Financial Reporting Summary

	2010 \$	2009 \$
Summary Statement of Financial Performance for the year ended 30 June 2010		
Income		
Ministry of Social Development	122,336	143,775
Grants & donations	145,100	130,413
Membership fees	37,116	36,480
Activity income	73,910	87,129
Total income	378,462	397,797

Expenditure		
Staff costs	236,131	227,439
Governance	17,512	14,877
Rent & administration	59,542	54,426
Activities	34,186	50,157
Total expenditure	347,371	346,899
Total operating surplus	\$31,091	\$50,898

Summary Statement of Financial Position as at 30 June 2010		
Current assets	287,910	305,831
Fixed assets	21,010	10,992
Total assets	308,920	316,823
Current liabilities	86,629	128,911
Project income in advance	32,641	29,354
Total liabilities	119,270	158,265
Excess of assets over liabilities	\$189,650	\$158,558
Accumulated Funds	\$189,650	\$158,558

Summary Statement of Movement in Equity for the year ended 30 June 2010		
Equity at start of year	158,559	107,661
Net surplus for the period	31,091	50,898
Equity at end of year	\$189,650	\$158,559

This Financial Reporting Summary has been taken from the fully audited Financial Report of the New Zealand Federation of Voluntary Welfare Organisations Incorporated for the year ended 30 June 2010.

It is not expected to provide as complete an understanding of the financial performance and financial position of the Federation as provided by the full Financial Report, but it gives a clear overview of the essential information and financial outcomes for the year.

Copies of the fully audited Financial Report are available from the Federation on request and will be made available at the Federation's Annual General Meeting.

Financial Reporting Summary

Summary Statement of Projects

for the year ended 30 June 2010

We manage the funds for these two partnerships—

	2010 \$	2009 \$
ComVoices		
Donations	24,024	19,500
Contributions	36,751	43,678
Activities	2,307	3,574
Contract	63,082	66,752
Overheads & activities	45,000	50,000
	13,004	15,028
	58,004	65,028
Surplus held over for 2010-11	\$5,078	\$1,724

CommunityCentral		
Community Partnership Fund	41,600	57,600
Contributions	60,684	73,188
	102,284	130,788
Development & governance	20,181	98,101
Site management & communications	54,540	5,057
	74,721	103,158
Surplus held over for 2010-11	\$27,563	\$27,630